## Fortra IBMi Solutions

**Batch Automation** 

**Performance Analysis** 

**Capacity Planning** 

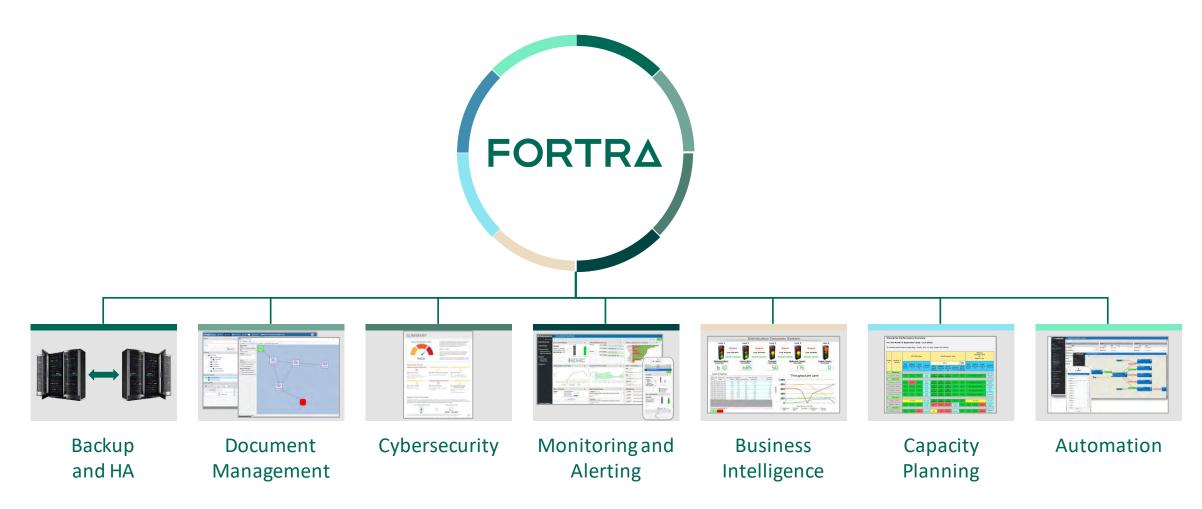
**Security** 



## **Agenda**

- 1. Introductions
- 2. ITM/IBMi End-of-Day Automation
- 3. Security on IBM i
- 4. Performance Reporting & Tuning for IBM i
- 5. Q&A

#### Solutions for IBM i



### **IT Operations Management**

#### **Robot Solutions**



## **Automation Requirements**

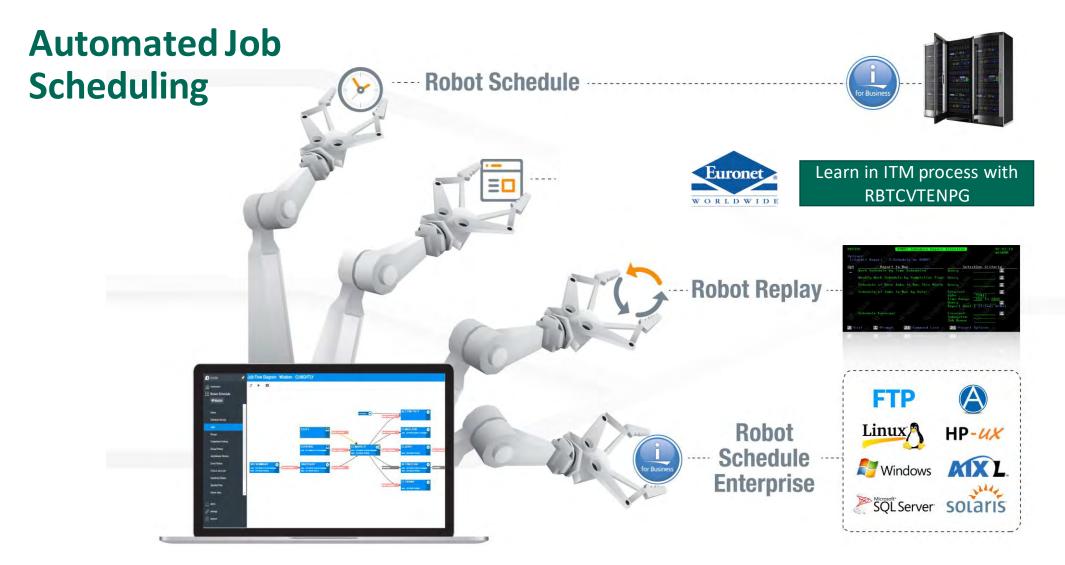
## Challenges

- Manual runbook for operators today - Euronet ITM
- Limited scheduling parameters
- No cross-platform dependency processing
- Lack of visibility into job schedule history and auditing
- Need to automate and email spool files

#### Solution

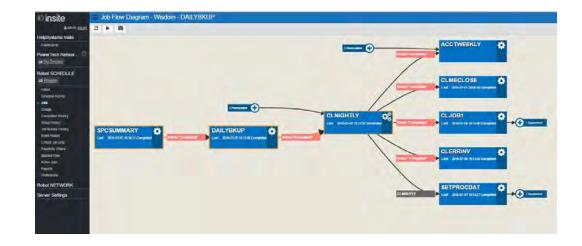
- Integration with Euronet ITM
- Modifying end of day/month parameters
- Integration with non-IBM i processes
- Delivering output automatically to end users

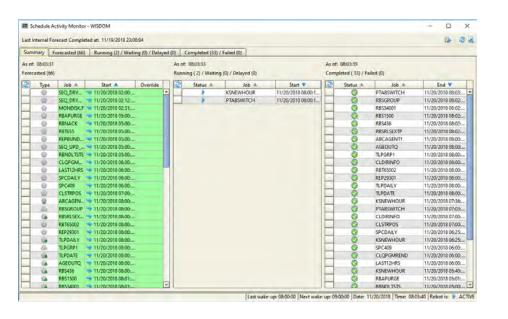




# Auditing, Tracking and Reporting Tools

- 1. Audit trail of job changes, run history, and events
- 2. Job flow diagrams; mobile/browser interface
- 3. Management reporting (i.e., audit, history, and events)
- 4. Forecasted workflow and critical job monitoring
- 5. Job overrun, underrun, and late start (SLA) monitoring, plus reporting and notification
- 6. Built-in documentation for each task

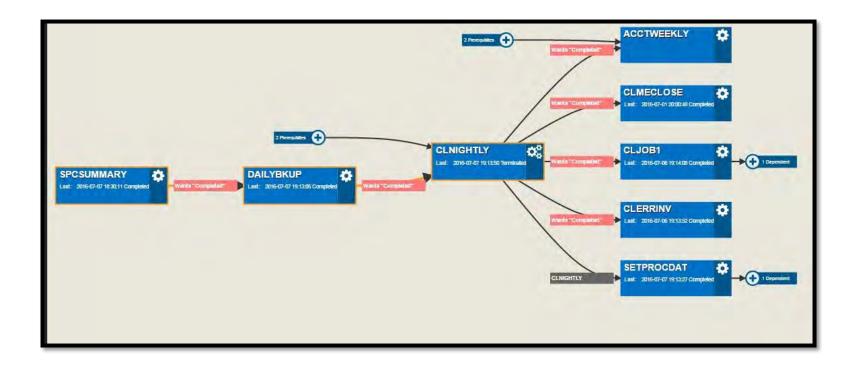






## **Dependencies**

- 1. What Can You React Upon?
- ► Robot Job
- ► Group Job
- ► Remote Job
- User Job
- ► Agent Event
- ► Event
- Or all of the Above



## **Defining Terms**



## Security

safe or free from danger

## **Defining Terms**

# Compliance

comparing actual to desired





## **Defining Terms**



## Who Is Multi-Lingual?

4.3.2 Privileged account access should...



Restrict use of \*ALLOBJ to user profiles that...

Businesses rely on auditors to be regulatory translators

## Aim High!

Make **Security** your end goal and **Compliance** will take care of itself along the way.



## Common Myths & Reasons for not doing anything!

- We are not connected to the internet.
- We do not allow users to map drives
- We are a read-only environment
- We are hosted
- We have high availability
- We have AV on the network
- We do not use the IFS (IBM i)
- We do not use command line
- We haven't had a security breach
- ► We were told it's the most "secured" system.
- We never heard of virus attack on IBM Power server.

## Viruses on Power Servers?

Stories and Screenshots

#### **Stories and Screenshots**

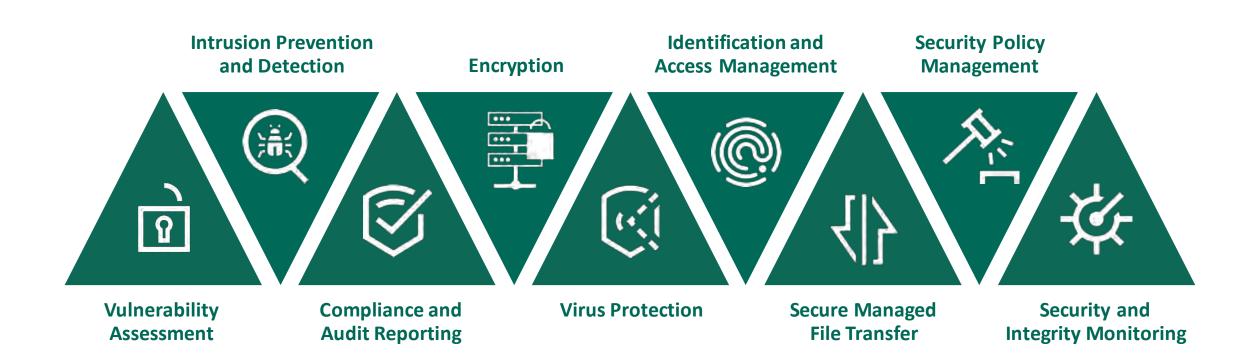
A customer has experienced a #ransomwareattack attack. #Fortra Powertech Antivirus on the IBMi detected this and stopped access to the Netserver shares preventing any real damage. The customer only just installed the product recently. Money well spent. The attack also dropped a #trojanhorse into the IFS which has been picked up by a Powertech Antivirus scan. #IBM #IBMi #itsecurity #ransomware



```
Browse : /StandGuard/./LOGS/System virus scan task.log
 Record: 747947 of 747960 by 14
                                                    Column :
conStories and Screenshots
. . . . + . . . . 1 . . . . + . . . . 2 . . . . + . . . . 3 . . . . + . . . . 4 . . . . + . . . . 5 . . . . + . . .
  Skipped . . : 0
  Errors . . : 105
  Infected : 248095
 Cleaned . . : 0
 Moved . . . : 248095
  Deleted . . : 0
  File is locked or cannot be opened.
104 Caller denied engine access to either scan or repair.
Completed at Saturday, Aug 01 08:55 PM
2282743 files processed in 78947 seconds (28.91 files/sec)
Task 'System virus scan task' completed with errors. 24809
***********End of Data*************
           F10=Display Hex
                              F12=Exit F15=Services
                                                        F16=R
F3=Exit
            F20=Right
F19 Left
 1 records folded.
```

Customer had a user with \*ALLOBJ authority and a mapped drive to the root directory of their IFS. On the afternoon of Friday, July 24, 2015 that user received an email with an attachment that was infected with CryptoWall and unknowingly opened it. The CryptoWall ransomware started running and doing its thing, meantime the oblivious user went home for the weekend, leaving his pc on and the malware free to do it's damage. By Sunday morning, another employee realized that their backups hadn't completed so tried signing on to the system to check, but was unable to. She ended up having to sign on to the console and discovered that 500,000+ objects in the IFS were encrypted, including many of their TCP/IP configuration files, WebSphere directories and files used for batch jobs. She called us that week and I helped them install SGAV and setup a scan. The screen shot is the result of that first scan. They spent the better part of a month cleaning up and restoring their files.

### **Best of Breed Security Solutions**



#### **Best of Breed Security Products**

#### **Compliance Reporting**

Compliance Monitor for IBM i



Authority Broker for IBM i **Privileged Access Management** 



Self-Service Password Reset \*\*\*

Password Self Help for IBM i



**Database Monitoring** 

Database Monitor for IBM i



**User Provisioning** 





**Native Encryption** 

Encryption for IBM i







**Free Security Snapshot** 

Powertech Security Scan



## Perimeter Access Control Exit Point Manager for IBM i



#### **Command Monitoring**

Command Security for IBM i



#### Sy Automated Risk Audit

Risk Assessor for IBM i



#### **Security Information and Event Management**

SIEM Agent for IBM i **Event Manager** 



#### **Native Virus Protection**

Antivirus for IBM i, AIX, Linux, Linux on Z and LinuxONE



#### InfoSec Policy Control

Policy Minder for IBM i



#### **Secure Managed File Transfer**

GoAnvwhere



## **Return On Security Investment (ROSI)**

The day before a breach, the ROI of security is ZERO.

The day afterwards, it becomes INFINITE.



## **Daily Checks to include:**

- Real time Monitoring
- Check application and system messages
- Escalation via SMS/E-Mail
- Job Waiting messages monitored & passed to apps team
- System Messages Disk failure type Messages are passed/escalated to IBM
- Monitor CPU/Memory etc

# Recommended Solutions

Robot Monitor

Real time performance and systems monitoring

> Performance Navigator

**Deep dive performance analysis & Capacity Planning** 

**→** Halcyon Operations Suite

IBM i systems, message monitoring & automation

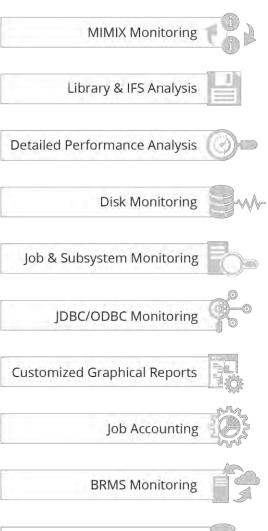
### **Robot Monitor**

Real-Time Performance Monitoring & Reporting

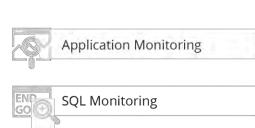


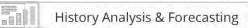
AIX/Linux Monitoring

**VIOS Monitoring** 



Robot HA Monitoring















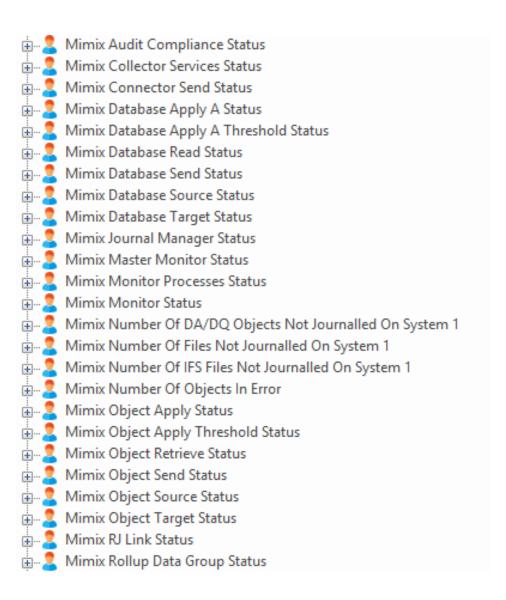




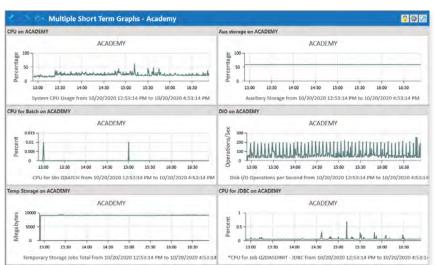
#### **Robot Monitor IBM i Metrics**



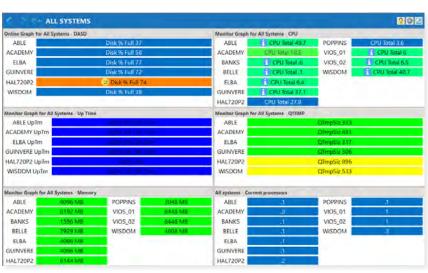
# Robot Monitor for Mimix on IBM i



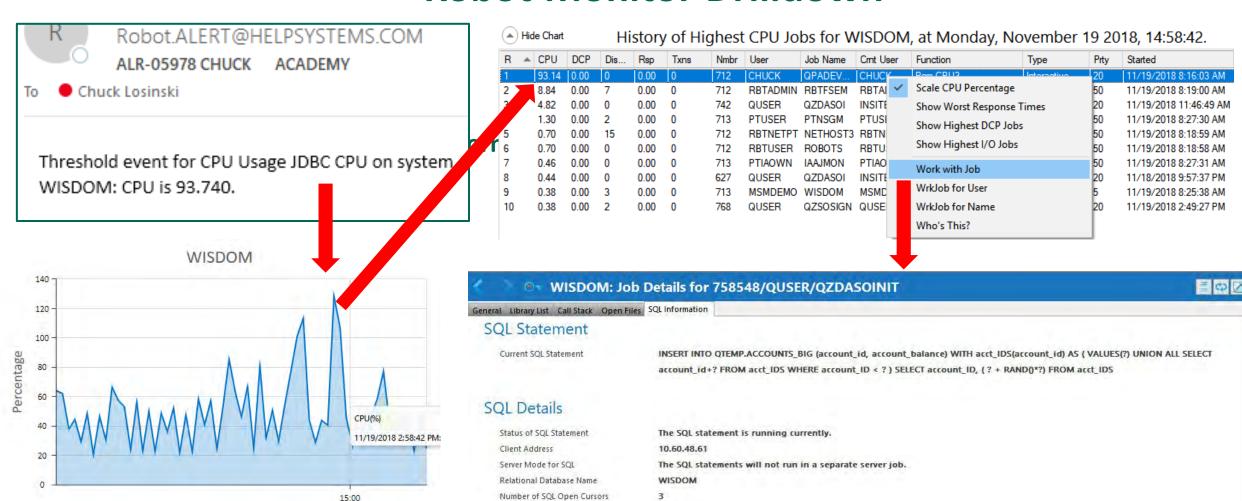






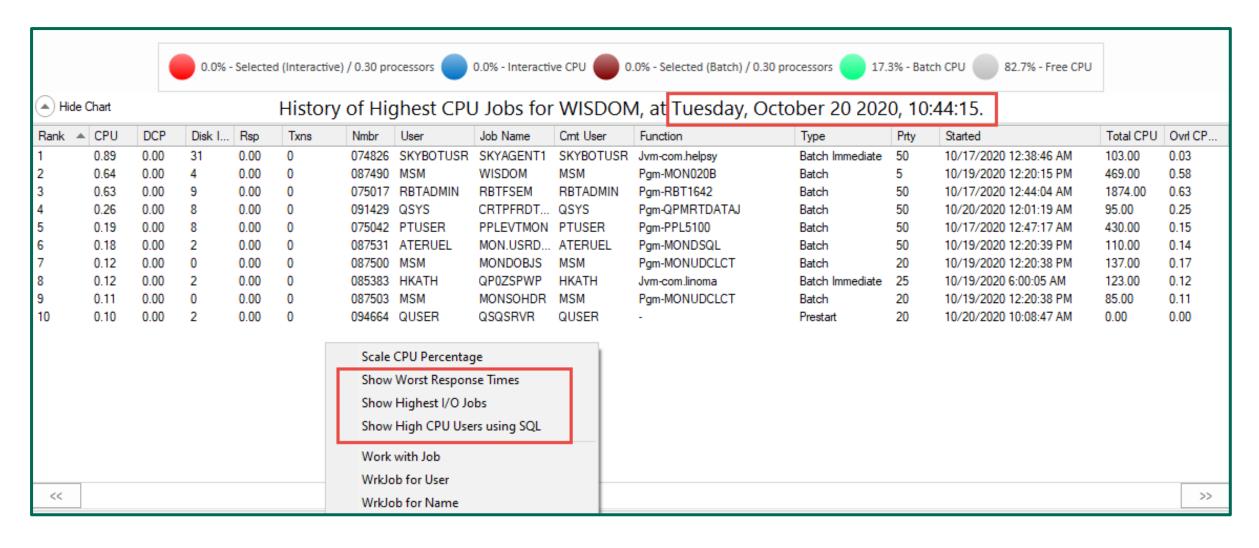


### **Robot Monitor Drilldown**

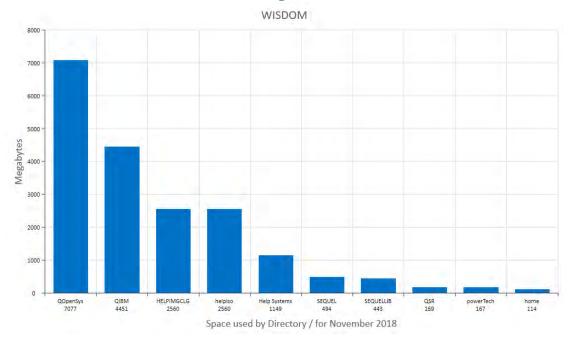


CPU Usage from 11/19/2018 2:36:12 PM to 11/19/2018 3:06:12 PM

## **Robot Monitor Top Jobs**

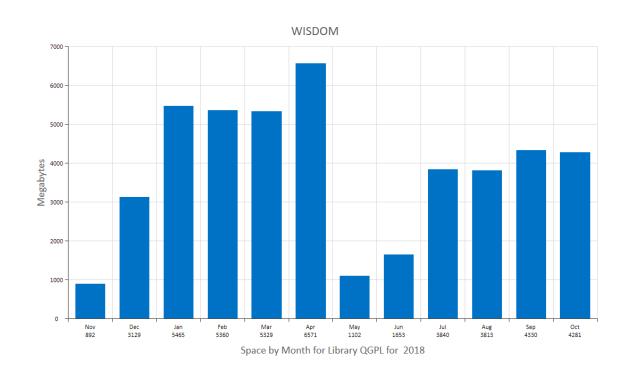


## **Disk Summary –**

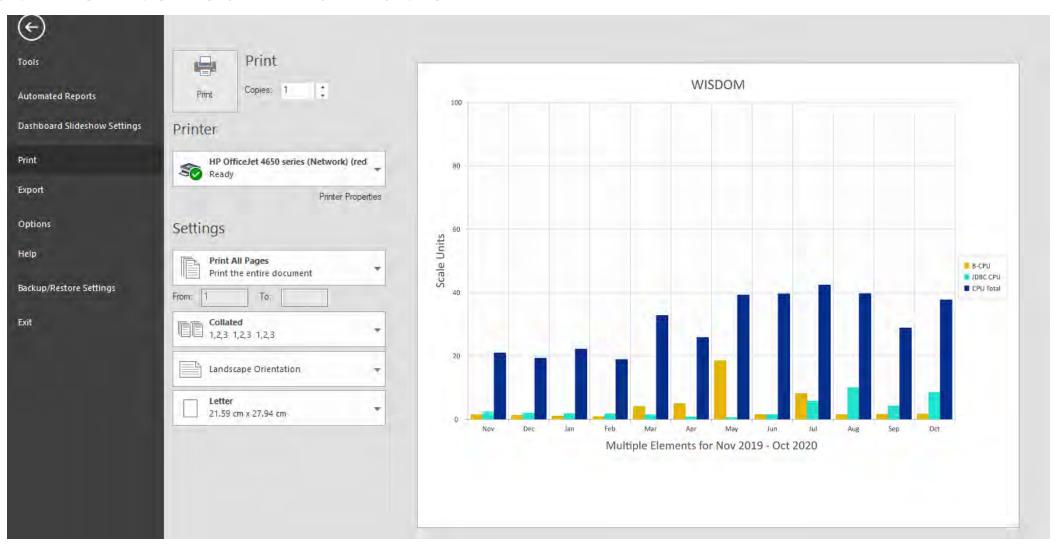


#### **Top-consuming libraries and directories**

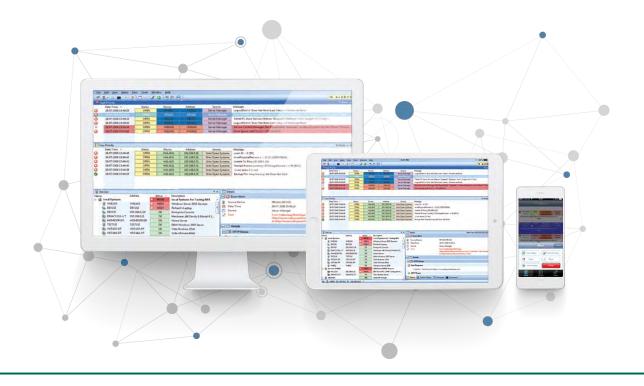
#### Single library or directory over time



## **Robot Monitor Summarization**



## Halcyon





Monitoring



Automation



Reporting

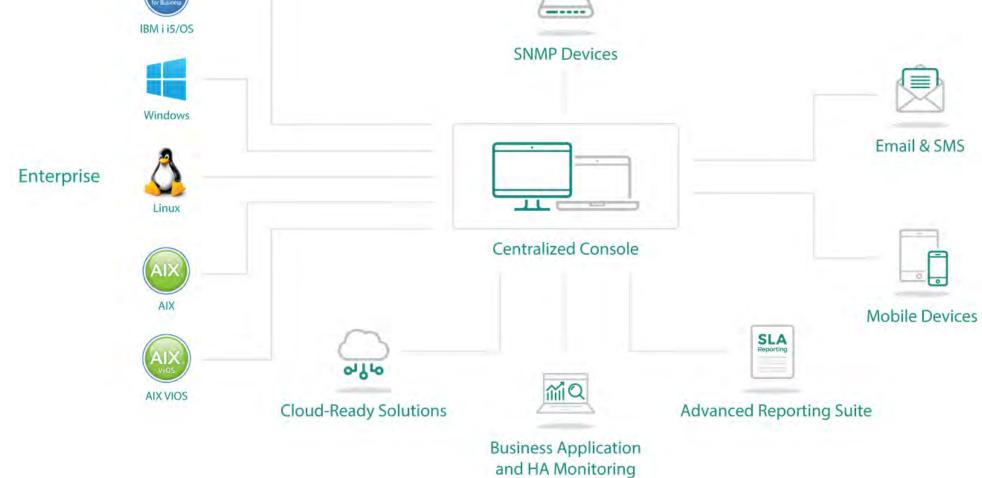
IBM i Monitoring & Automation

Multi-Platform Monitoring & Automation

**Business Application & HA Monitoring** 

## **Halcyon Landscape**

"The Hub"



#### **IBM i Server Suites**



Message Management Suite (Level 1)

✓ Message Monitoring



## Systems Operations Suite (Level 2)

- ✓ Object Monitoring
- ✓ Performance Monitoring
- ✓ SLA Reporting
- ✓ Audit Journal Management
- ✓ Restricted Tasks Management
- ✓ Message Monitoring



## Advanced Automation Suite (Level 3)

- ✓ Performance Analysis
- ✓ Log File Monitoring
- ✓ Rules Correlation
- ✓ Disk Space Management
- ✓ Spooled File Management
- ✓ Object Monitoring
- ✓ Performance Monitoring
- ✓ SLA Reporting
- ✓ Audit Journal Management
- ✓ Restricted Tasks Management
- Message Monitoring



## Operations Center Suite (Level 4)

- ✓ Advanced Job Scheduling
- ✓ Performance Analysis
- ✓ Log File Monitoring
- ✓ Rules Correlation
- ✓ Disk Space Management
- ✓ Spooled File Management
- ✓ Object Monitoring
- ✓ Performance Monitoring
- **✓** SLA Reporting
- ✓ Audit Journal Management
- ✓ Restricted Tasks Management
- ✓ Message Monitoring

## **Performance Navigator – What its used for ?**

1. Management Reporting and Analytics

1. Problem Determination

1. Capacity Planning



#### IBM i

#### **Monthly Performance Summary**

System Analyzed: ENDER

December-2019

Report Date: 02-Jan-20

Time: 1140

#### Frame / System Specifications - ENDER

Frame S	pecs
Model	42A
Feature Code	8286-EPXF
Serial Number	78-24BBX
OS Release	V7R3
P-Group / MHz	P20 / 4150
Total Processors	16
Total Partitions	104
CPW Rating	89580/164470 (54%)
Total Frame Memory (GB)	0.000

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Collection Interval

Unique Interactive Users	5
Unique Other Users	11
Total Unique	16
Max Interactive Concurrent Users	4
Max Other Concurrent Users	12
Max Concurrent Users	14
HTTP Active (Ext lic may be required)	Inactive
Domino Active (Add Lic may be required)	Inactive
	ses ma

#### Average CPU Utilization - ENDER

Current Month Average C	PU %
Metric	%
24 Hour (00:00 - 23:59)	55.8
Max CPU (Busiest Interval)	256.7

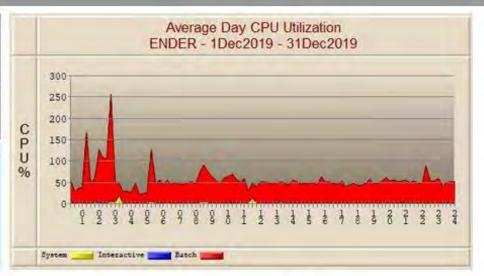
In December-19, the maximum CPU was 256.7%, and it occurred at 02:45.

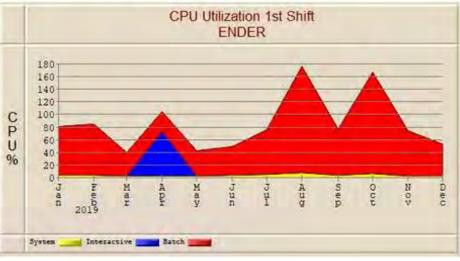
Best Practice Guideline: The goal is to have the CPU utilization under the recommended 65.0% guideline.



In December-19, the average CPU utilization was 52.7%.

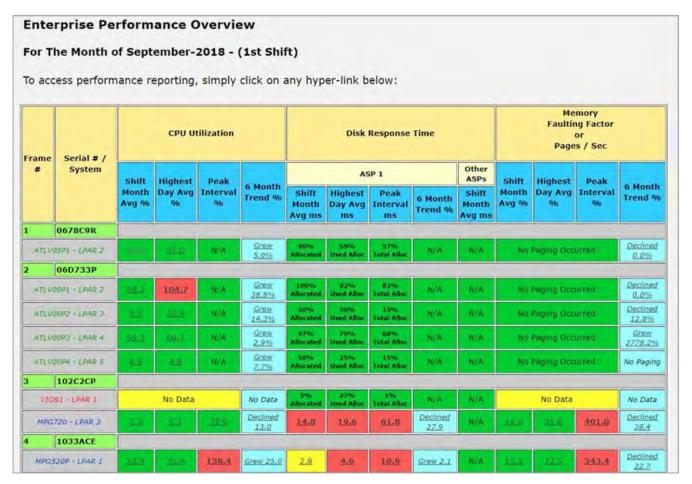
Based on the current trend (12 months), the CPU grew 42.5%.





### View of Performance by IBM Power Server Frame

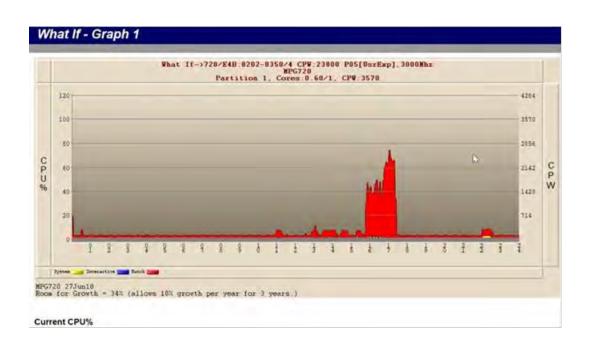
**Performance Navigator for IBM i** 



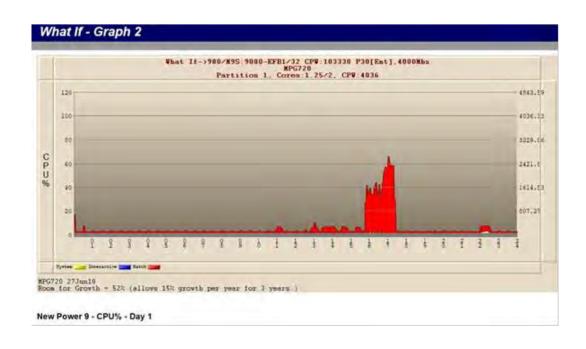
#### **What-If Recommendations for Next Server Purchase**

**Performance Navigator for IBM i** 

Old server vs. new server predictions



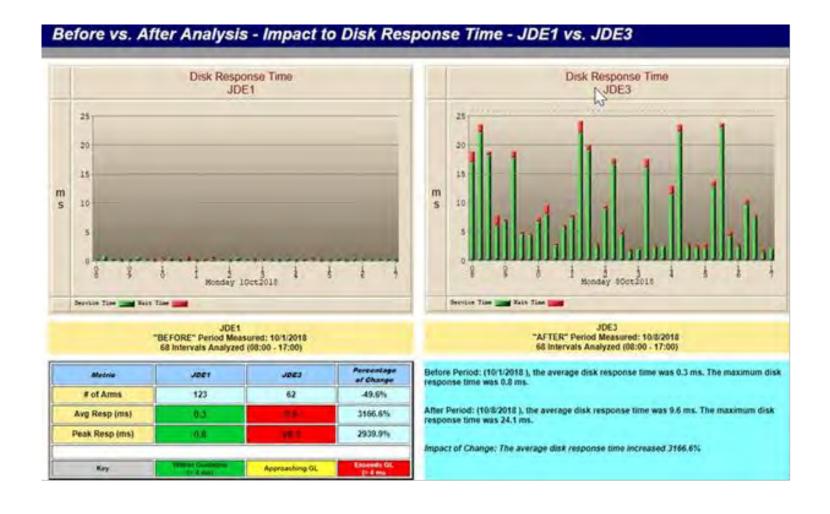
## Historical IBM Collection Services and NMON data is used for trending and prediction



## **Deep Performance Analysis on Power Servers**

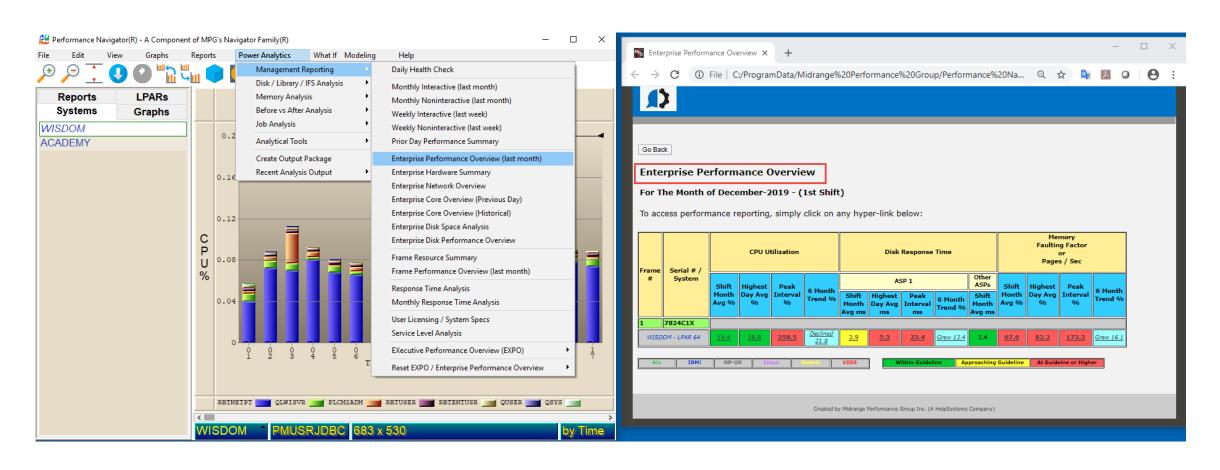
Performance Navigator for IBM i

- ► Hardware performance analysis
- Application performance analysis
- Comparison charts with recommendations



## **Performance Navigator Power Analytics**

#### **Capacity planning and performance analysis**



#### **Capacity Planning Services**

#### **Deliverables**

- Enterprise hardware, performance summary
- External disk analysis (optional)
- State of the Union Analysis (per LPAR, optional)
- What-If Analysis
  - Required CPU core count based on given model
  - Multiple virtual shared pool analysis
  - PowerVM desired CPU setting recommendation
  - Recommended load balancing across enterprise
  - Recommended disk configuration (internal or external)

# Thank You

www.fortra.com info@fortra.com

